

Dunholme Cattery Terms & Conditions

1. All cats are examined upon arrival and are accepted into our care upon the understanding that they are in good health. Any health conditions must be stated prior to acceptance of boarding. Management has the right to refuse any cat showing signs of illness, pending advice from a veterinary surgeon.
2. All owners must produce Valid Vaccination Certificate against Feline Panleukopenia (FPV or P) (Feline Infectious Enteritis), Feline Viral Rhinotracheitis (FVR or R) and Feline Calicivirus (FCV or C) (Cat-flu (Feline Respiratory Disease)), for each cat upon arrival.
3. If your cat/s should unexpectedly appear unwell whilst in our care, management has the right to contact the services of a veterinary surgeon. Clients are fully responsible for any veterinary fees incurred.
4. Only cats from the same household will be boarded together.
5. Payment of all fees to be made on collection of your cat.
6. Boarding fees are charged for by the day and for all the days booked which include the days of arrival and departure. Should you decide to collect your cat prior to the agreed collection date, the full booking fee will still be charged. If your cat stays after the agreed collection date, then the extra days will be charged for in full. Cancellation within 14 days of the agreed arrival date will result in the management reserving the right to charge for the booking in full.
7. We regret that un-neutered cats (over the age of eight months) cannot be accepted.
8. Please ensure your cat is up to date with their flea & worm treatments. Any cat subsequently found to have fleas and/or worms will be treated accordingly and the cost (currently £15 per cat), will be added to your final bill.
9. Whilst every care and effort is made to ensure the health and well-being of all cats in our care, cats are boarded entirely at their owners risk and upon acceptance of our terms and conditions.
10. Please ensure your cat is transported in a secure pet carrier. No responsibility will be taken for cats until they are in their luxury chalet, or upon removal from their luxury chalet.
11. Any cat not collected after 7 days of the agreed collection, and with no contact with the owners, will be re-homed accordingly.
12. Management has the right to update these terms and conditions at any time.

